

DEPEW ENERGY CO.  
5182 ROUTE 9W  
NEWBURGH, NY 12550

## THE #1 BBQ TANK REFILL LOCATION IN THE HUDSON VALLEY

WE SPECIALIZE IN  
PROPANE CONVERSIONS

Propane can be used for:



HEATING



WATER



COOKING



DRYERS



GENERATORS



POOL HEATERS



FIREPLACES



SPACE HEATERS

### BUDGET PLAN

Did you know a budget plan is the most economical way to pay for your heating needs? Call our office to start your budget today!

845.568.0072

DEPEW ENERGY CO.

### GENERAL CONDITIONS & EXCLUSIONS

1. To qualify and maintain service plan coverage, fuel must be purchased from Depew Energy ONLY.
2. Upon termination for any reason, there shall be no refunds or credit allowed. In the event of sale of property the Agreement is transferable if desired by owners, subject to prior written consent of Company not to be unreasonably withheld by the Company.
3. Equipment is subject to our inspection and approval before acceptance of Agreement. Any repairs are required to place equipment in acceptable condition are excluded and will be charged separately.
4. This Agreement is not enforced if the Customer's account is delinquent or if the Customer does not purchase all fuel oil requirements from Depew Energy Company and no refund is due.
5. This Agreement does not cover labor or materials due to water damage to equipment or storage tank(s). Plans include only the repair and replacement of parts specifically listed herein that are defective due to ordinary wear. They do not cover any service or repairs to the entire boiler or burner heat exchangers, jackets, water heaters, tankless coil, or any other part not specified in the Plan.
6. If buyer permits any persons other than our employees to render service to the equipment except as instructed by us, the Plan is void.
7. We shall not be liable for any loss, damage, or injury arising from the services performed or parts supplied under this Plan unless the loss, damage, or injury is caused directly and solely by our negligence.
8. We shall not be liable for any loss, damage, or injury that results directly or indirectly from the condition of Customer's chimney, oil tank, or equipment not covered by this plan. Company assumes no responsibility for heating failure or damages when the house or building is unoccupied.
9. Company will not guarantee replacement or repair of parts or equipment that have become obsolete. All replacement parts are subject to their availability from the supplier.
10. Company shall not be liable for any injury, loss, or damages whatsoever that are occasioned, in whole or in part, by defective design; faulty, incomplete, or erroneous plans or specification; defective material or parts; defective operation; or malfunctions of any equipment. Company takes no responsibility for any instructions, directions, or operating guidelines on warranty from any manufacturer or dealer.
11. This Agreement covers only labor and/or parts required directly on the oil burner, controls, and specified other parts of the heating system. Service labor and parts required as the result of abnormal conditions, such as war, fire, floods, hurricanes, strikes, or other acts of God; failure of purchaser to properly maintain the heating and domestic water heating systems; power interruptions; blown fuses or circuit breakers; water damage; or thermostat not calling for heat will be billed at prevailing rates.
12. This Agreement shall cover a period of one year. It will automatically renew each year by credit card unless Depew Energy is notified 30 days in advance of renewal date.
13. This Agreement contains the entire Agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.
14. Emergency service is defined as no heat during the heating season, serious oil leaks, or other dangerous situations. All other calls are handled during normal working hours: Monday through Friday, 8:00am to 4:30pm.
15. PAYMENT MUST BE INCLUDED WITH CONTRACT. THIS CONTRACT IS NOT VALID WITHOUT PAYMENT AND INSPECTION.
16. By filling out and signing the registration card and returning it to the Company, the Customer agrees to all terms and conditions listed in this brochure during the term of this Agreement and any renewals thereof.
17. PLEASE KEEP FOR YOUR RECORDS.

DEPEW ENERGY CO.

PREFERRED CUSTOMER

PREMIUM PROTECTION PLANS



FUEL OIL • PROPANE • DIESEL • KEROSENE

WWW.DEPEWOIL.COM

Proudly serving the following counties:  
Orange, Ulster, Dutchess, Putnam, and Sullivan

Like Depew Energy on Facebook!

## TOTAL COMFORT PLAN

### EMERGENCY SERVICE

Rest assured if your system needs unplanned repair that we will be there for you 24/7 at the discounted service plan rate.

### PARTS AND LABOR COVERAGE

All labor to remove, repair, replace, or adjust any of the parts listed below. Covered parts are included EXCEPT when damaged by fire, water, or negligence on the part of the customer.

- Baffle
- Blower Circuit Board
- Blower Fan Bell
- Burner Cables
- Burner Switch
- Buss Bar Transformer Leads
- Cad Cell Harness
- Circulator Complete
- Circulator Relay
- Combination Control
- Combustion Chamber
- Electrode Assembly
- Electrodes
- Emergency Switch
- End Cone
- Expansion Tank
- Extol Tank
- Fuel Pump
- Fuel Pump Bleeder
- Fuel Pump Coupling
- Fuel Pump Stainer (1 After Tune-Up)
- Glass Gauge
- High Limit Control
- Ignition Transformer Gaskets
- Low Limit Control
- Low Voltage Transformer
- Low-Water Cutoff
- Nozzle Line
- Primary Control
- Priority Switch
- Reverse Aquastat
- Only (1) Zone Valve Per Control
- Thermostat (Manual) (1)
- Toggle Switches
- Triple Aquastat
- Zone Valve Motor
- Zone Valve Powerhead
- Zone Valve Relay

### THE TANKSURE® PROGRAM

Receive a \$1,000 tank replacement credit for qualifying tanks or a \$200 credit for non-qualifying tanks.

### \$350 HEATING SYSTEM INSTALLATION CREDIT

Depew Energy will provide a \$350 credit toward a heating system installation if completed by Depew Energy.

### 10% DISCOUNT ON ALL OTHER SERVICES

Depew Energy Service Plan customers receive 10% off all additional services. (Does not include a discount on fuel delivery)

*\*Must receive fuel exclusively from Depew Energy to enroll.*

### ANNUAL TUNE-UP & SAFETY INSPECTION (INCLUDED IN BOTH PLANS)

1. Inspect and vacuum boiler/heat exchanger and flues
2. Inspect and vacuum smoke pipe and chimney base
3. Inspect condition of combustion chamber
4. Replace fuel filter and air filter (if applicable, customer supplied)
5. Oil all motors and bearing assemblies
6. Service oil burner to include:
  - Inspect and adjust electrodes
  - Replace nozzle and fuel unit strainer
  - Inspect retention head, fan, and air tube
7. Test all safety controls and limits, ignition system, thermostat, and relays for proper operation

## DON'T BE FUEL-ISH PLAN

### EMERGENCY SERVICE

Rest assured if your system needs unplanned repair that we will be there for you 24/7 at the discounted service plan rate.

### 25% DISCOUNT ON PARTS AND LABOR

Parts and filters normally included with the tune-up are free with the Plan. Other parts and labor will be discounted at 25% (This does NOT apply to system replacement). (Excludes Power Venters)

### THE TANKSURE® PROGRAM

Receive a \$1,000 tank replacement credit for qualifying tanks or a \$200 credit for non-qualifying tanks.

### \$200 HEATING SYSTEM INSTALLATION CREDIT

Depew Energy will provide a \$200 credit towards a heating system installation if completed by Depew Energy.

### 10% DISCOUNT ON ALL OTHER SERVICES

Depew Energy Service Plan customers receive 10% off all additional services. (Does not include a discount on fuel delivery)



## CUSTOMER AUTOMATIC DELIVERY APPLICATION

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

BILLING ADDRESS (IF DIFFERENT) \_\_\_\_\_

TELEPHONE: HOME \_\_\_\_\_ WORK \_\_\_\_\_ CELL \_\_\_\_\_

EMAIL ADDRESS (FOR PAPERLESS BILLING PURPOSES ONLY) \_\_\_\_\_

CREDIT CARD # \_\_\_\_\_ SECURITY CODE \_\_\_\_\_

AMEX  VISA  MASTERCARD \_\_\_\_\_ EXP. DATE \_\_\_\_\_

SIGNATURE \_\_\_\_\_

NAME OF EMPLOYER \_\_\_\_\_ NUMBER OF YEARS \_\_\_\_\_

What do you use propane for?  
 Heating  Hot Water  Cooking  
 Other \_\_\_\_\_

What do you use heating oil for?  
 Heating  Hot Water

What size fuel oil tank do you have?  
 275  330  550  1000

Fill location facing house:  
 Front  Back  Left  Right

Directions to your house from Newburgh:  
*Please include the color of your house and any distinctive features of your property:*

We will need your last 2 oil delivery dates, and the amount of gallons. If you do not have this information we at Depew will schedule your next 2 deliveries to get the proper calculation.

DATE OF FILL \_\_\_\_\_ # GALLONS \_\_\_\_\_ DATE OF FILL \_\_\_\_\_ # GALLONS \_\_\_\_\_

Automatic Delivery Customers require a credit card guarantee. Depew Energy invoices must be paid within 14 days. If your balance is not paid, we reserve the right to bill any credit card on file without notification. If you have a balance on your account, and your credit card is denied, you will not receive a second delivery. If you run out of fuel, or your fuel situation becomes an emergency because of lack of payment, you will be charged an emergency delivery fee. The customer is responsible for keeping their driveways clear of ice and snow. If we are unable to deliver because of hazardous conditions, we will call the customer once, and then come back. Additional returns after that one become payable charges. New customers will have their credit card charged after each delivery the first 2 times. By signing this contract the customer agrees to all payment terms of Depew Energy Co. Depew Energy is not responsible for any damage caused to driveway while using it for normal delivery service.

CUSTOMER SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

### YES, I WOULD LIKE TO SIGN UP FOR THE FOLLOWING SERVICE CONTRACT: (please check the appropriate box)

- WATER HEATER as a second unit **\$199.99/YEAR** <sup>\*\*\*TAX</sup>
- DON'T BE FUEL-ISH PLAN **\$219.99/YEAR** <sup>\*\*\*TAX</sup>
- TOTAL COMFORT PLAN **\$389.99/YEAR** <sup>\*\*\*TAX</sup>

**\*Please include payment. You must be on automatic delivery to have a Total Comfort Service Contract.**

Before you schedule maintenance please remove all items from the area surrounding your oil burner and tank. The entire heating system including tank must be accessible for our technicians. While we cannot guarantee the prevention of a leak or other failure of your tank, you must pass a visual inspection of your tank. We are providing this new service with the hope that by testing and monitoring, we can offer a long-term proactive replacement program for our customers. \*Your credit card will automatically be charged for the next contract upon renewal.

SERVICE CONTRACT AUTHORIZATION SIGNATURE \_\_\_\_\_

A GREAT VALUE AT: **\$389.99**<sup>+TAX</sup>

A GREAT VALUE AT: **\$219.99**<sup>+TAX</sup>